

HEL 2018-003672 T 00 01 04 00

Liite 1.

Laatubonusten ja sanktioiden määrätymisperusteet vuodelle 2020

<b>Helsinki</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>TOTAL</b>
Empty stations	5 951	5 951	0	0	0	0	0	<b>11 902</b>
Full stations	11 903	11 903	11 903	11 903	11 903	11 903	11 903	<b>83 321</b>
Station cluster usability	0	0	0	0	0	0	0	<b>0</b>
Station availability	17 286	17 286	17 286	17 286	17 286	17 286	17 286	<b>121 000</b>
Bikes in the city								<b>16 200</b>
Bike availability	0	11 334	13 600	13 600	13 600	15 867	9 067	<b>77 068</b>
Call Centre	4 533	4 533	-4 533	4 533	4 533	4 533	4 533	<b>22 666</b>
Emails	9 011	9 011	9 011	9 011	9 011	9 011	9 011	<b>63 077</b>
IT Availability								<b>0</b>
								<b>395 234</b>